

If you require this information in an accessible format, please contact 1-866-247-0055



## Transit Assistance Program (TAP)

Durham Region Transit's (DRT) Transit Assistance Program (TAP) improves transit access and affordability for customers currently receiving Social Assistance in Durham Region.

With TAP, you can pay as you go, or pay monthly, **and have unlimited access to DRT services for the month**. With pay as you go you pay for the first 14 trips in a month up to \$50.40 and then ride at no charge for the remainder of the month. With the monthly pass you can pay \$50.40 up front and ride all you want.

You can bring your monthly social assistance statement to the following DRT PRESTO point of sale locations to show your eligibility for TAP or to renew your TAP eligibility:

- Oshawa Centre Guest Services (419 King Street West, Oshawa)
- Durham Region Headquarters (605 Rossland Road East, Whitby)
- DRT Customer Service Centre (110 Westney Road South, Ajax)
- The Shops at Pickering City Centre Guest Services (1355 Kingston Road, Pickering)
- Scugog Municipal Office (181 Perry Street, Port Perry, ON)

Once purchased, the TAP is valid in six-month periods with a PRESTO card, which allows you to:

- Add money to your card at any DRT PRESTO point of sale, on [prestocard.ca](http://prestocard.ca) or by downloading and installing the PRESTO app to your smartphone.
- Register your card to protect your money if the card gets lost or stolen.
- Keep and use the PRESTO card even if your TAP ends.
- OW clients should contact their Social Services caseworker and ask about receiving a pre-loaded PRESTO card with the TAP concession applied

To learn more about the TAP program or for help planning your trip, visit

**[DurhamRegionTransit.com](http://DurhamRegionTransit.com)** or call our Customer Service Centre at 1-866-247-0055.

If you need help with your PRESTO card, please visit [prestocard.ca](http://prestocard.ca) or call 1-877-378-6123.

**\* Please review the following terms and conditions:**

- TAP products are eligible for travel under the One Fare Program for trips that originate from within the DRT Network. Regular fares will apply when trips originate with other transit agencies. Trips taken or fares collected by other transit agencies do not count towards the first 14 trips for TAP Pay-as-you-go.
- Loading values to your PRESTO card online can take up to 24 hours. Please plan your trips accordingly, and call PRESTO directly at 1-877-378-6123 or visit [prestocard.ca](http://prestocard.ca) for more information.
- You can use your existing PRESTO card for the TAP; please note that once the TAP concession is loaded onto your card, it will override any other concessions.

**[DurhamRegionTransit.com/TAP](http://DurhamRegionTransit.com/TAP)**